



COUNTY GOVERNMENT OF LAIKIPIA

DIRECTORATE OF PUBLIC PARTICIPATION AND CIVIC EDUCATION

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NANYUKI



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Complaint Filing Form

FLLoCA Project (Financing Locally-Led Climate Action)

Date of Submission: _____

Complaint Reference Number: _____

1. Complainant Information

Please provide your details so we can contact you for follow-up purposes.

- **Name:** _____
- **Gender:** _____
- **Age:** _____
- **Phone Number:** _____
- **Email Address (if available):** _____
- **Postal Address:** _____
- **Occupation:** _____
- **Community or Village:** _____

2. Complaint Details

Please provide clear and detailed information about your complaint.

- **Nature of the Complaint:** (Please tick one or more relevant categories)
 - Environmental Impact
 - Land Use and Ownership Issues

- Community Relations
- Project Implementation Issues
- Compensation Disputes
- Resource Access and Management
- Other (Please specify): _____

- **Description of the Complaint:**

(Provide a clear description of the issue you are facing. Include relevant dates, locations, and persons involved, if applicable.)

3. Impact of the Complaint

Please explain how this issue has affected you, your community, or your environment.

- **Economic Impact:** _____
- **Social Impact:** _____
- **Environmental Impact:** _____
- **Other Impact (if applicable):** _____

4. Attempts to Resolve the Issue (if any)

Have you previously attempted to address this issue with any relevant parties? If yes, provide details.

- **Yes/No:** _____
- **Date(s) of Attempted Resolution:** _____
- **Name(s) of the Person(s) or Organization(s) Involved:** _____
- **Resolution Outcome:** _____

5. Desired Outcome

Please specify what resolution or action you are hoping for in response to this complaint.

- **Desired Action/Outcome:** _____
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6. Attachments

(Please attach any documents, photographs, or other evidence that support your complaint.)

- Evidence of the issue (e.g., photographs, maps)
- Official correspondences, if any
- Other relevant documents (please specify): _____

7. Acknowledgement and Consent

I acknowledge that the information provided is accurate to the best of my knowledge and that this complaint will be handled according to the FLLOCA Project's grievance redress mechanisms. I understand that my personal details will be kept confidential as per the project's data protection policies.

- **Signature of Complainant:** _____
 - **Date:** _____
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For Official Use Only

- **Date Received:** _____
 - **Complaint Reference Number Assigned:** _____
 - **Received by:** _____
 - **Status of Complaint:** _____
 - **Action Taken:** _____
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